**How to Iskip GIOM Tier Error**

**Step 1:** Run below query to check the status of the task in EFMS Database:

SQL>> select ord.usrp\_order\_number, wf.name, wf.status, wf.job\_id, wf.task\_id from ms\_order ord, ms\_sub\_order sub, ms\_job j, wf\_task wf, wf\_job job where wf.name in ('GIOM Tier Error') and ord.usrp\_order\_number in ('183262142') and ord.ms\_order\_id = sub.ms\_order\_id and ms\_sub\_order\_id = j.entity\_id and wf.job\_id = hextoraw (j.wf\_job\_id) and wf.job\_id = job.job\_id and j.entity\_type=5;

**Task Status**

-- 0 = Waiting

-- 1 = READY

-- 2 = ACQUIRED

-- 3 = Complete

-- 4 = Skipped

-- 5 = In-Progress

**Step 2a:** In below screen shot you will see task “GIOM Tier Error” status shows **1** is in Ready State, GO TO STEP 3:



**Step 2b:** If the status of the task is ‘4’ that is skipped then inform user that “**Task is already skipped in EFMS please check again**”:

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**Step 2c:** If the task is in waiting status i.e. ‘0’

Display user that “**Task is not in ready status, kindly work on ready task to progress workflow”**.

**Step 2d:** If the task is in completed status i.e. ‘3’

Display user that “**Task is already completed in EFMS.”**

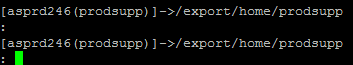
**Step 3:** I-Skip GIOM Tier Error task in EFMS.

Steps to Iskip the task:

* Login to asprd246 machine as prodsupp

/usr/localcw/bin/sudo su - m67007

/usr/localcw/bin/sudo su – prodsupp



* Execute below script (Iskip) by changing Job\_ID and Task\_ID

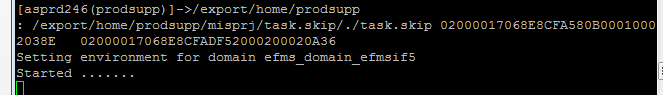
/export/home/prodsupp/misprj/task.skip/./task.skip <**SPACE**> <JOB\_ID><**SPACE**><TASK\_ID>



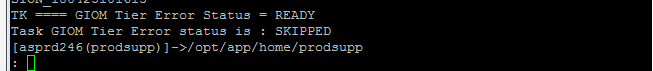
/export/home/prodsupp/misprj/task.skip/./task.skip 02000017068E8CFA580B00010002038E 02000017068E8CFADF52000200020A36

* Enter the script under prodsupp and Hit Enter:





* Once script is finished, it will display you GIOM Tier Error is skipped successfully.



**Step 4:** Run the select query to check the status of the task in EFMS Database to make sure the task is skipped.

SQL>> select ord.usrp\_order\_number, wf.name, wf.status, wf.job\_id, wf.task\_id from ms\_order ord, ms\_sub\_order sub, ms\_job j, wf\_task wf, wf\_job job where wf.name in ('GIOM Tier Error') and ord.usrp\_order\_number in ('183262142') and ord.ms\_order\_id = sub.ms\_order\_id and ms\_sub\_order\_id = j.entity\_id and wf.job\_id = hextoraw (j.wf\_job\_id) and wf.job\_id = job.job\_id and j.entity\_type=5;

**Step 4a:** If task status is **4 or 3**: Display user that **“Task “GIOM Tier Error” for Order# XYZ is skipped in EFMS.**

**Step 4b:** If task status is **0 or 1**: Display user that “Task **“GIOM Tier Error” for Order# XYZ is NOT skipped in EFMS, Kindly contact EFMS BOA”.**